

Case study for carrying out Training for one of the Customers.

Customer had changed the PMS system and was having some challenges with the way the system is being used, specially a lot of Jobs showing Overdue.

The customer was having a hard time addressing the TMSA benchmarks.

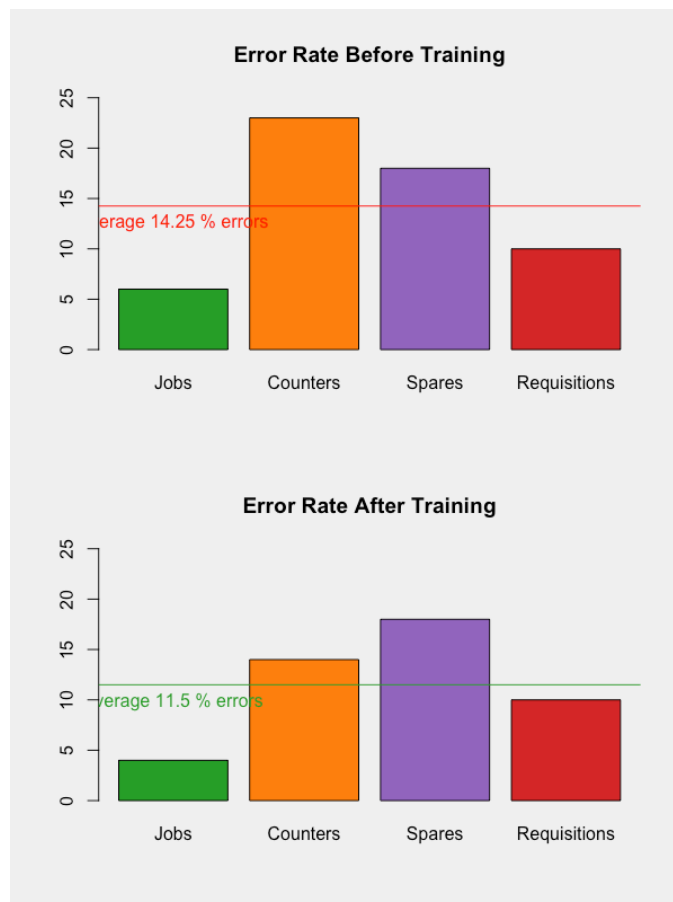
Being marine engineers ourselves, we looked into the various jobs. Discussed details with the Chief Engineer. Finally we were able to identify the problem was the clear understanding and updating of the running hours counters.

A targeted training was carried out to clearly explain:

- The concept of running hours counters
- The connection of running hours counters to various machinery
- The connection of running hours jobs to various machinery
- The calculation method
- The prediction method

After the training the errors came down drastically for the running hours handling and the related jobs and maintenance management.

So with targeted training, the overall error rate came down, considering that all other items were not addressed.



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